

CARRUS News

Newsletter
Volume 1, October 2009

Online Help

Resource for users



JMS users will be happy to learn a new online help is now accessible on the Web at www.carrus.ca/jmshelp. Designed to assist users on their day-to-day tasks, the help site offers an efficient and user-friendly environment.

The site is divided into four sections:

- System overview;
- Documentation describing the system's modules and sections;
- How-to procedures providing a step by step walkthrough of each task;
- Training (under construction).

Available in English and in French, the site's contents will increase regularly. New topics will be added weekly. The latest additions will be featured in this newsletter.

Customer Relations

Presenting *Carrus News!*

We are very pleased to present our first edition of Carrus News. Available in both print and electronic format at www.carrus.ca, our newsletter will be published many times throughout the year.

Our goal is to exceed our customers' expectations by anticipating their needs. Every issue will feature:

- New products or services;
- Money saving tips from our customer support team;
- Tech tips from our technical team;
- And many more new topics for you to discover!

Your comments and suggestions are always welcomed. Send us an e-mail to cs@carrus.ca.

Enjoy your reading!

The logo for "Your Carrus Team" features a stylized speedometer icon with a red needle pointing towards the right. Below the icon, the text "Your Carrus Team" is written in a bold, sans-serif font.

JMS version 9.1

New features available this fall

Over the last six months, Carrus' development team has been actively preparing the newest JMS update. Scheduled for October, version 9.1 introduces many enhancements, such as:

- Order Suggestion Templates eliminating the need to enter the line code list every time;
- Order Suggestion Global View displaying at a glance all orders that can be generated;
- Excel-based Mass-Modification tool;
- Quick Order and Transfer functionalities enabling order (or transfer) creation and reception in just one step.

Some users have yet to install version 9.0, available since April 2009. There is still time to update your system and take advantage of the new features. **Please contact Josée Levert at Carrus' Customer Service to schedule an upgrade.**

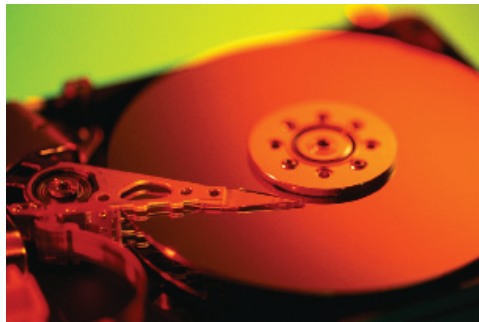
An essential procedure to keep your data safe

Many are those who downplay the importance of creating a security copy of their database. However, in case a power outage or a hard disk failure occurs, the backup copy may be a user's best bet!

Despite appearances, the security copy procedure is quite simple. It requires

a storage device (hard disk, tape, etc.) different than the one used to host server data as well as a storage software – such as Veritas – which backs up selected data every

night. Considering you hold **sole responsibility** for the creation of security copy, you must ensure Veritas has properly carried out the backup copy.



Recommendations regarding tape rotation are listed on JMS' online help site at www.carrus.ca/jmshelp, so go on the Web to read all about it.

Should you experience difficulties while attempting to recuperate your data, talk to your on-site technician. You may also contact us for assistance.

JMS Add-on

EPX keeps you online and updated

Carrus' newest family member, EPX, is the perfect solution for jobbers looking to maintain permanent contact with their customers. The Electronic Parts EXchange (EPX) tool enables customers to order products directly from their jobber, without assistance, at any time.

EPX allows customers to check the inventory, confirm the price, request a quotation and/or place an order. All they need are the corresponding product numbers. Moreover, as EPX is fully integrated with JMS, each operation is automatically updated in your system.

User-friendly EPX is Carrus' answer to the business' profitability and efficiency needs. It reduces the workload for jobbers and their customers, all the while improving everyone's bottom line. With all these assets, one can only expect a promising future.

For more information on this product, please contact your Carrus representative.



Waking up sleeping capital

When did you last review your unsold goods? Sleeping merchandise cluttering your shelves may



add up to relatively large amounts. Thanks to JMS' reports, there's an easy way to find money:

1. Open the *General Display* window from the **Inventory** module.
2. Add the following filters:
 - Last sale date <= XXX (6 months – 1 year earlier)
 - Qty in stock >= 1
3. Select the **Reports based on filter** → **Inventory List option**.

The system will generate a list of products you can return; it will not, however, provide you with merchandise never sold. All you have to do now is take advantage of these returns and reinvest in the purchase of new products..



Questions?
Comments?

<http://www.carrus.ca>

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